

Email Deliverability with EverythingCard

Technical guidelines to avoid spam filters

Our emails are protected:

We highly recommend adding EverythingCard to your organization's email allow lists. Emails sent from the EverythingCard platform are fully authenticated with anti-spam technologies, so you can rest assured that it is safe to allow our emails through. Our emails are set up with SPF, DKIM, and DMARC. These technologies guarantee that adding our sending emails / domains is fully safe and protected against phishing and spam.

Adding EverythingCard as a safe sender

Certain filters and firewalls may prevent emails from reaching inboxes. You or your IT department can add our sending email addresses / domains to your organization's email allow lists (safe sender lists).

EverythingCard emails are sent from the email address hello@everythingcard.ca.

For rare cases of issues with deliverability, emails may also be sent from the backup email address support@ec-delivery.ca.

Please make sure these aforementioned email addresses are added to the relevant email allow lists.

Allow IP Address

As an additional option, you may choose to add our dedicated sending ip addresses' to your organizations' email allow lists. EverythingCard closely manages our IP reputation to make sure your organization is protected.

IP Address #1: **167.89.14.12**

IP Address #2: **54.240.37.132**

Third Party Email Hosting Instructions

Microsoft 365 / Office 365 / Microsoft Exchange Online:

<https://docs.microsoft.com/en-us/microsoft-365/security/office-365-security/create-safe-sender-lists-in-office-365>

Google Workspace / G Suite:

<https://support.google.com/a/answer/2368132?hl=en>

Zoho Mail:

<https://www.zoho.com/mail/help/adminconsole/organization-spam-control.html#alink6>